



Dear Valued Community Association,

It is with great excitement that we update you on our recent acquisition by ADT. Members of both the Devcon and ADT teams continue to be extremely enthusiastic about our new partnership and the powerful combination of our two “customer obsessed” organizations.

The focus of both Devcon and ADT continues to be providing the highest quality security system monitoring, world class customer care and service, state-of-the-art equipment, video and home automation to protect you, your family and property—protecting the things that can’t be replaced!

Both the Devcon and ADT brands continue to be among the most well-known and trusted brands in the security industry today, with excellent reputations and valuable name recognition. Devcon is widely recognized as the premier provider of security services to Community Associations, providing customized programs for protecting residences and community-owned assets. Therefore, we are pleased to tell you that there will be no change in the Devcon name for the foreseeable future! Given the long and close relationship that we have with our communities, their managers, boards and residents, we believe this is best for our customers and we couldn’t be happier to share this exciting news!

In addition, our exclusive *Community Association Service Center* and dedicated customer care team and employee licensed technicians will remain in place for the foreseeable future and there will be no change in the high level of monitoring, customer care and service that we provide to residents of the Community Associations that we protect.

As Devcon and ADT continue to work together to identify how we can best utilize our combined resources to deliver even a higher level of service to our valued customers, we will always provide you with the best products and services available anywhere. In the future, this may include the installation of some ADT-branded equipment in our communities. This includes ADT’s Pulse® home automation service. As you have seen on television and elsewhere, ADT Pulse® is the gold standard for remote security, lifestyle management and home automation! We are thrilled that we will now be able to offer this service to our customers. We look forward to providing you more information regarding ADT’s Pulse® home automation service in the near future.

As always, we thank you for the privilege to be of service to you. Our dedicated Community Association team will continue to be there for you whenever you need us! If you have any questions, please feel free to reach out to us.

Sincerely,

Your Community Association Team

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