



Community  
Association  
Program

## COMMUNITY ASSOCIATION NEWSLETTER

FALL 2015

### ADT PROUDLY SPONSORS 2016 NATIONAL MANAGER OF THE YEAR CONTEST



At ADT, we're proud to support organizations and efforts of **Community Associations**. We believe it important to participate in the activities of the organizations that represent and support our valued Community Associations, their boards and the many Community Association Managers that we work with on a daily basis.

This year, we are proud to be a sponsor of the 2016 National Manager of the Year Contest. The National "Manager of the Year" Award was founded in 2013 and represents the pinnacle of achievement for Managers of Association-governed communities throughout the United States. The award is the first and only independent Manager recognition program, with the goal of inspiring excellence and professionalism by recognizing & rewarding the best Managers in the nation. Honors will be awarded in two categories (On-Site Manager & Portfolio Manager) and each Manager presented with a prestigious trophy & cash prize of **\$5,000**.

**Entries are Now Being Accepted!** Nominate your manager at:  
<http://www.manageroftheyear.org/>

ADT CAP is also a multi-chapter member and Business Partner of **Community Association Institute** Florida Community Association Professionals and Executive Management Association and other organizations. We are proud Sponsors of the **Florida Communities of Excellence Awards** program.

**SPONSOR: 2016 National "Manager of the Year" Contest**  
**ONE NATIONAL CONTEST, TWO \$5000 WINNERS**  
[Learn More](#) | [Apply Now](#) | [Nominate a Deserving Manager](#)

### READERS CHOICE AWARDS AND YOUR COMMUNITY ASSOCIATION TEAM



*The FLCAJ Readers' Choice Awards are presented to service providers that demonstrate through their commitment to the community associations they serve an exemplary level of proficiency, reliability, fairness, and integrity.*

We are proud that, for the 3rd year, ADT Community Association Program has been nominated for the FLCAJ Readers' Choice Awards in the Safety and Security category! We truly appreciate this honor.



As a valued member of our ADT Community Association family, you know how meaningful it is for our Team to serve you and receive your ongoing support. Therefore, we would greatly appreciate you taking a moment to vote for ADT Security Services. **In the last two years, your votes helped us win the Platinum FLCAJ Readers' Choice Award! Please help us retain our title!!!**

Please vote at: [http://www.fcapgroupp.com/nominate/vote\\_classification.cfm?CID=17](http://www.fcapgroupp.com/nominate/vote_classification.cfm?CID=17)  
**We thank you for your meaningful support!**

## GOOD SECURITY PRACTICES

ADT Security is proud to provide your community with quality 24/7 security monitoring, services and customer care for your added protection and peace of mind. For this reason, we encourage you to always use your security system and take precautions to keep your home and family safe.

- ◆ Keep all doors and windows locked. As the weather gets cooler, people leave their doors or windows open more often, but this could also leave opportunity for a burglar to break-in. Using your system both when home and away will help to ensure your family and property are safe any time of the day.
- ◆ Make sure the trees and shrubs around your home are well-maintained. If these become overgrown, they give burglars more places to hide or may block visibility to your front door. Keep valuables out of sight. Walk the perimeter of your home to make sure expensive items are not visible through the windows.
- ◆ Be mindful of social media. If you plan on traveling for the holidays, be careful how much information you reveal on social media. Do not announce your vacation plans on these public platforms that criminals can also see and then know when you'll be away from home.
- ◆ Service your air conditioning and heating systems. Now is the best time to have someone confirm that your cooling and heating systems are in good working order. This is especially important if you have been using your air conditioner all season and are planning to turn on the heat soon. Proper system maintenance can reduce both your energy bills and the risk of fire. Monitored smoke detectors and carbon monoxide sensors can save lives and reduce the risk of damage in the event of an incident.
- ◆ Make sure your home is well-lit inside and outside to help to deter burglars. Motion sensors and video surveillance systems are great deterrents. With ADT Pulse Interactive Service, lights, televisions, and other electronics in your home can be set on timers to make your home look occupied.
- ◆ Your security system needs a means of communication to transmit signals to a central station for monitoring. If a burglar cuts your telephone line, you suspend your telephone service or your voice over cable goes down, your security system will no longer have a means of communication to transmit alarm signals. ADT offers an affordable Safewatch Cellguard Communicator that provides more reliable communication for your security system and is less expensive than maintaining a telephone line. **Call our [Community Association Team](#) at (800) 878-7806 for more information Mon-Sat, 8am-8pm.**



## CRIME STOPPERS USA & NATIONAL NIGHT OUT



ADT has partnered with **Crime Stoppers USA**. Crime Stoppers USA is a 40-year-old organization with more than 350 chapters throughout the U.S. that shares our goal of helping to make communities safer. Crime Stoppers USA is the national Crime Stoppers organization that spans the United States to create a network of local programs that work together to prevent and solve crimes in communities and schools across the nation.

On August 4, ADT team members across the U.S. participated in more than 500 local National Night Out (NNO) events. NNO is an annual campaign that promotes police partnerships and helps make communities safer through locally organized events. Neighborhoods host block parties, parades, and cookouts that include safety demonstrations, activities for children and visits from local first responders. ADT's involvement with NNO has increased every year. **It shows what really matters most to ADT – the people we protect every day.**



**WELCOME PONTE VECCHIO WEST AND GALAPAGOS AT ISLANDS AT DORAL PHASE II**



**We extend our warmest welcome to our newest communities!** We are extremely pleased that beautiful **Ponte Vecchio West** of Boynton Beach, FL and **Galapagos at Islands at Doral Phase II** of Doral, FL will be joining our ADT Community Association Family. We are proud that these exclusive communities chose ADT for



the latest equipment, monitoring and concierge level service. Our entire team will be using our 140 years of experience to provide you with the highest level of protection, service and peace of mind.

**CUSTOMIZED SERVICES FOR YOUR SECURITY SYSTEM**

ADT Security understands that what works for your neighbor may not be enough for you, so instead of offering only standardized pre-packaged equipment and services, we provide a variety of services and products that allow you to pick and choose your own personal level of security.



**Wireless Receiver**

Adding a wireless receiver to your existing wired alarm system control panel enables you to expand your security system with wireless sensors without having to run new wires back to your control panel!



**Wireless Motion Detector**

Without a monitored Motion Detector, an intruder can cut a hole in your window and enter without breaking a contact and setting off an alarm. The monitored motion detector senses motion in the home and sends a signal to our monitoring center when the system is activated.



**Wireless Glassbreak Detector**

A monitored glass break detector determines when glass has been broken or cut based on frequency and sends a signal to our monitoring center. Glassbreak detectors can be mounted on any wall or ceiling within a 25' range providing the best possible perimeter protection.



**Monitored Wireless Fire Protection**

A monitored smoke or heat detector will work around the clock to help protect your family and belongings — even when your system is not armed.



**Wireless Carbon Monoxide Protection**

Will alert and help protect your home and family from the dangers of carbon monoxide poisoning 24/7 even if your system is not armed.



**Wireless Door or Window Sensor**

Designed to monitor doors, windows, cabinets, or virtually anything that opens.



**Wireless Keyfob Remote**

This wireless remote allows you to easily arm and disarm system and provides an extra level of convenience, comfort, and peace of mind.



**Safewatch Cellguard**

If you do not have a landline, ADT's Safewatch Cellguard cellular system will provide primary or backup communication between your alarm system and our Monitoring Center with digital signal transmission. Monthly fees are less than traditional phone service charges!



**ADT Pulse® Interactive Services with Remote Access**

Interactive Services with Remote System Access allows residents to control their security system (and more) using any web browser on a PC, smart phone or tablet as if they were standing in front of the keypad (requires internet provided by Owner).

**For more information and to discuss the compatibility of these options with your system Call our *Community Association Team* at (800) 878-7806 Mon-Sat, 8am-8pm!**





Community Association Program

3880 North 28th Terrace  
Hollywood, FL 33020  
Phone: 800-878-7806  
Fax: 954-926-1809  
License EF0001121

## GET MORE FROM YOUR SECURITY WITH MYADT

Please visit our secure website: [www.MyADT.com](http://www.MyADT.com)

- First time users: follow instructions to create a Web Account
- Sign in to your Account
- Enter your Email Address or CS#
- Enter your Password
- Follow the simple prompts to access Account Information

### View Alarm Activity

Know what's happening when you're away and see the history of past system activity.

### Manage Emergency Call List

View all your contacts in one place. Change the call order, or add and remove alarm contacts. Update your contacts when you travel.

### Get Insurance Certificates

Some insurance companies offer discounts of up to 20% to customers with a monitored security service.

### Order Yard Signs

Let everyone know that your home is secured by ordering and displaying ADT yard signs. Please check with your community association to verify signs are permitted.

**MyADT APP**  
Now Available.



### **WE'RE ON THE WEB!**

[www.MYADT.com](http://www.MYADT.com)

Residents can view alarm activity and update contact information online! Visit our secure website to obtain operation manuals, view alarm activity, or update emergency contact information today.

Articles in this newsletter are also available in electronic format for association newsletters, websites, and CCTV broadcasts.



## IMPORTANT ADT SECURITY CONTACTS

**Community Association Service Center**  
for Customer Care, Service & Sales  
8:00am-8:00pm, Monday-Saturday  
**800-878-7806**

**Monitoring Center (24 Hours)**  
to cancel an alarm  
**800-226-2351**

**John Butrim**  
Senior Director of Community Associations

**Janett McMillan**  
Director of Sales & Marketing

**Bari Siegall**  
Community Association Liaison

**Eileen Arbulu**  
Community Association Liaison

**Vanessa Vernon**  
Customer Service Manager

**Norman "Greg" Small**  
Community Association Project Manager

**Darion Samuels**  
Community Association Project Manager

**At ADT, we live and breathe our values of Trust, Collaboration, Service and Innovation.**